



2021 CANCELLATION POLICY:

Please Note – Cancellations for long weekends or Events are not accepted -no refund will be issued (2 nights fee will be withheld). (Long Weekends are: May – Victoria Day / July – Canada Day, / August – Civic Day / September -Labour Day).

Please, cancel your site before 5 days prior to you first night of your reservation. (Fees apply).

Chalets and/or Cabin /Campers/Tents cancellation must be made 7 days prior to first night of your reservation or a charge equivalent to one night's rate of your reservation will be withheld. (2 night's fee withheld for Long Weekends or 1 week or more reservation).

Refunds will not be issued for early departure, for bad weather, ferry disruption or for conditions beyond our control (ie. Power outage, etc.)

Cancellation Fees: \$45.00 fee will be withheld for any site cancellation.
 \$50.00 fee will be withheld for any Chalet and/or Cabin cancellation.

*If you are reserving any additional site or chalet/cabin for a friend/family member with your credit card, cancellation charges will be applied to your credit card in the event they do not show without advance notice.

RESERVATION REQUIREMENTS:

We accept advance reservations by etransfer, credit card.

For payment of your visit, we accept, MasterCard, Visa, Debit and/or cash.

-To reserve Sites – One night's fee in advance -unrefundable.

-To reserve Chalets/Cabin – First night's fee in advance.

-To reserve long weekends or 1 week or more – Two (2) night's fee in advance -unrefundable.

To complete your reservation we require the following information:

- ✓ contact name, phone number, home address & email
- ✓ number of people in your family/group, number of pet
- ✓ confirmation of arrival and departure dates
- ✓ length and type of unit (if camping)
- ✓ number of additional vehicle or trailers (if applicable)
- ✓ length of boat (if applicable)
- ✓ valid credit card number and expiry date (can be communicated by phone -preferred).