



## SOUL'S PARADISE

### 2020 CANCELLATION POLICY:

*Please Note* – Cancellations for long weekends are not accepted -no refund will be issued (2 nights fee will be withheld). (Long Weekends are: May – Victoria Day / July – Canada Day, / August – Civic Day / September -Labour Day).

Please, cancel your site before 5 days prior to you first night of your reservation. (Fees apply).

Chalets and/or Cabin cancellation must be made 7 days prior to first night of your reservation or a charge equivalent to one night's rate of your reservation will be withheld. (2 night's fee withheld for Long Weekends).

Refunds will not be issued for early departure, for bad weather, ferry disruption or for conditions beyond our control (ie. Power outage, etc.)

Cancellation Fees:     \$40.00 fee will be withheld for any site cancellation.  
                                   \$50.00 fee will be withheld for any Chalet and/or Cabin cancellation.

\*If you are reserving any additional site or chalet/cabin for a friend/family member with your credit card, cancellation charges will be applied to your credit card in the event they do not show without advance notice.

### RESERVATION REQUIREMENTS:

We accept advance reservations by etransfer – etransfer information provided by us.

Alternatively, we accept reservations with your credit card (MasterCard/Visa).

For payment of your visit, we accept, MasterCard, Visa, Debit and/or cash.

-To reserve Sites – One night's fee in advance -unrefundable.

-To reserve Chalets/Cabin – First night's fee in advance.

-To reserve long weekends – Two (2) night's fee in advance -unrefundable.

To complete your reservation we require the following information:

- ✓ contact name, phone number, and address (email -optional)
- ✓ number of people in your family/group
- ✓ confirmation of arrival and departure dates
- ✓ length and type of unit (if camping)
- ✓ number of additional vehicle or trailers (if applicable)
- ✓ number and type pets (if applicable)
- ✓ length of boat (if applicable)
- ✓ valid credit card number and expiry date (can be communicated by phone -preferred).